

Board Meeting Agenda
January 13, 2020
12:00 PM – 2:00 PM

<p>I. Business Agenda</p> <ul style="list-style-type: none"> a. Roll Call and Introductions b. Approval of December Minutes c. Discuss Changes to Agenda d. Disclosure of Conflicts of interest 		<p>Adela Flores-Brennan</p>	<p>12:00 – 12:05 PM</p>
<p>II. Board Report</p>	<p><i>Report</i></p>	<p>Adela Flores-Brennan</p>	<p>12:05 – 12:15 PM</p>
<p>III. CEO Report</p> <ul style="list-style-type: none"> a. OE7 <ul style="list-style-type: none"> 1. Customer Service Utilization 2. Marketing & Enrollment 3. Technology b. Roadmap Review c. End of FY 2020 & FY 2021 Board Cadence <ul style="list-style-type: none"> 1. FY 2021 Officer Elections 	<p><i>Update</i></p>	<p>Kevin Patterson</p> <p>Justin Brandon</p> <p>Ezra Watland Kelly Davies Kevin Patterson</p>	<p>12:15 – 1:00 PM</p>
<p>IV. Finance & Operations</p> <ul style="list-style-type: none"> a. Open Enrollment Impacts 	<p><i>Report</i></p>	<p>Lorez Meinhold Brian Braun</p>	<p>1:00 – 1:20 PM</p>
<p>V. Policy</p> <ul style="list-style-type: none"> a. Legislative Update 	<p><i>Report</i> <i>Update</i></p>	<p>Sharon O’Hara Saphia Elfituri</p>	<p>1:20 – 1:45 PM</p>
<p>VI. Public Comment</p>			<p>1:45 – 2:00 PM</p>
<p>VII. Adjourn</p>			<p>2:00 PM</p>

MEETING INFORMATION

The order in which agenda items are considered may be subject to change. Public comment is taken on action agenda items. Prior to making your comments, please state your name for the record and identify any group or organization you represent. Depending on the number of individuals wishing to address the board, the chair may establish specific time limits on presentations.

Materials available for this meeting are posted on the [website](#). Check the website for agendas, minutes, background materials, and to confirm meeting times and locations.

*The Board meeting will be available via audio. To begin the conference:
Please check the website, [here](#), for the correct conference dial-in information.*

FOR THE AUDIENCE CALLING IN PLEASE DO NOT PUT THE CALL ON HOLD AT ANY TIME DURING THE CONFERENCE. PLEASE PUT YOUR PHONES ON MUTE DURING THE CALL UNLESS YOU WISH TO SPEAK DURING PUBLIC COMMENT.

**If you are not able to attend in-person or comment over the phone, please send your comments to Board@ConnectforHealthCo.com*